



Windows™ XP Compatible

Connect across multiple Windows platforms, including the new Windows XP

Firewall Client Support

Ensure secure connections to computers behind firewalls with LapLink's new automatic Firewall Connection Service

Provide Multiple Services Through a Single Connection

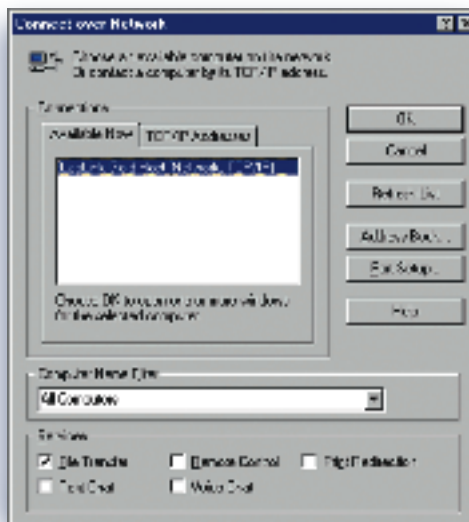
Through a single connection, support providers simultaneously control end-users' PCs, transfer files and communicate via Voice or Text Chat

Prevent End-users from Making Outbound Connections

Allows end-users' PCs to accept remote control sessions while restricting them from making outbound connections

Rely on LapLink

PC users worldwide rely on LapLink® software to support remote users, administer servers remotely, or connect to office resources when away from their desk. Based on LapLink Gold™ 11, LapLink Gold Host was designed with input from Corporate Help Desk departments to be the perfect remote support tool for end-users. With LapLink Gold 11 (or a previous version) on the administrator's (support provider's) PC and LapLink Gold Host on the end-user's PC, enterprise administrator's have the right tools and capabilities at the right locations.




It is easy for administrators to locate, connect and support remote LapLink Host machines.

Communicate Across Mixed Computing Environments

LapLink Gold Host is compatible with Windows 95, 98, NT 4.0, 2000, Me, and XP. LapLink Gold Host supports a multitude of connection methods including Internet, TCP/IP or IPX networks, Dial-up Networking, LapLink high-speed USB cables, LapLink serial cables, modems and LapLink parallel (Win 95/98/Me only).

Increase Help Desk Efficiency

LapLink Gold Host communicates with LapLink Gold 11 (and previous versions) to provide remote systems administrations, user support, repairs, and training. Help Desk providers can connect to as many as 15 computers at once and perform different tasks on each. With full remote control and file transfer capabilities using LapLink's patented  SpeedSync™ technology, technicians can solve many complex technical problems without ever leaving their desk. Support technicians can even reboot remote computers and reconnect to them.

With LapLink products you can manage servers and provide helpdesk support without leaving your desk. Our easy-to-use interface has been consistently rated #1 for *Ease of Use* and is the preferred choice of IT professionals.

LapLink Gold 11
Initiates and receives connections from other LapLink computers

LapLink Gold Host
Receives incoming connections from other LapLink computers